O 60 MATERIALITY ASSESSMENT

Matters that Shape Our Value Creation

We conducted a materiality assessment for the first time to identify topics that could potentially affect the value we create over time.

This assessment identifies and prioritises our material topics based on their impact on our ability to create value (inward-focused), as well as their impact on society, communities, and the environment (outward-focused). The outcome of this process guided the content of our ESG section in this year's Annual Report.

Below, we provide an overview of the assessment we conducted in 2022-23 to identify our material matters:

MATERIALITY ASSESSMENT METHODOLOGY



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ENVIRONMENT

Capitals Impacted	Why this is Important	
	Energy efficiency and carbon emissions pose risks and opportunities for us. Neglecting these	conscious customers, and improves competitiveness. Sustainable practices save costs and improve
Stakeholder Impacted	issues leads to regulatory pressures, fines, and reputational damage.	efficiency. Prioritising energy efficiency and emissions aligns
	However, embracing efficiency and reducing emissions enhances	with our environmental goals, driving growth and sustainability.
	our reputation, attracts eco-	

Capitals Impacted	Why this is Important	
	Inadequate waste management poses risks to our organisation and the environment. Improper waste	Addressing these risks is crucial to avoid penalties, reputation damage, and strained relationships. Effective
Stakeholder Impacted	handling risks of environmental harm, health hazards, and non-compliance.	management brings financial and environmental benefits, enhancing our position in the sector.

WATER AND EFFLUENT MANAGEMENT

Capitals Impacted	Why this is Important	
	Water scarcity and pollution pose risks to our organisation and the environment. Insufficient water	Addressing these risks is crucial to avoid penalties, reputation damage, and strained relationships. Effective
Stakeholder Impacted	availability disrupts operations, raises costs, and jeopardises well-being.	management brings financial and environmental benefits, enhancing our position in the sector.
	Intellectual Capital 🛛 🖑 Social and Relationship Human Capital 🧏 Natural Capital	Capital

 Investors
 Investors

 Investors
 Investors

 Investors
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 Investors

 $\stackrel{AQ}{\underline{AQ}}_{\underline{AQ}}$ Employees $\widehat{\underline{\mathfrak{m}}}$ Government and Regulators

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Capitals Impacted	Why this is Important	
	We understand that business operations have an impact on biodiversity. Pollution and	ecological balance. Addressing these risks is crucial to safeguard biodiversity and promote responsible
Stakeholder Impacted	contamination worsen the situation,	practices in our industry.
	 impacting species diversity and 	

$\bigcap_{n \in \mathbb{N}}$ **AIR POLLUTION Capitals Impacted** Why this is Important ŝ Air pollution poses risks and eco-conscious customers, and Yo $\Theta_{\Box\Box}$ opportunities for us. Neglecting these improves competitiveness. issues leads to regulatory pressures, Sustainable practices save costs **Stakeholder Impacted** fines, and reputational damage. and improve efficiency. Prioritising emission management aligns with However, reducing emissions III Ŵ enhances our reputation, attracts our environmental goals, driving growth and sustainability.

GREEN CHEMISTRY



Why this is Important

Embracing green chemistry offers our organisation numerous opportunities. It showcases our commitment to sustainability, ensures compliance with regulations, brings cost savings through efficient processes, fosters innovation, and differentiates us in the market with sustainable products. It opens doors to new markets and customers seeking eco-friendly options, reduces risk associated with hazardous substances, strengthens supply chain resilience, and contributes to long-term sustainability by conserving resources and minimising environmental impact.



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SOCIAL

Capitals Impacted	Why this is Important	
ŕĥ	Embracing diversity, inclusion, and equal opportunities brings significant advantages to our Company.	ensures regulatory compliance, and drives research and development innovation.
Stakeholder Impacted	Prioritising these principles fosters innovation, expands our talent pool, improves decision-making, boosts employee engagement and retention, enhances our reputation,	By embracing diversity and inclusion, we cultivate a culture of success, competitiveness, and long-term sustainability while contributing to a more equitable and inclusive society.

EMPLOYEE WELL-BEING, BENEFITS AND RETENTION

Capitals Impacted	Why this is Important	
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Prioritising employee well-being, benefits, and skill development offers significant opportunities	development opportunities, we enhance job satisfaction, retention, and engagement, and attract
Stakeholder Impacted	for our organisation. By creating a positive work environment that supports physical and mental health, providing benefits and flexible arrangements, and offering skill	top talent. This fosters a culture of continuous learning and growth, boosting productivity, performance, competitiveness, and long-term success.

OCCUPATIONAL HEALTH AND SAFETY		
Capitals Impacted	Why this is Important	
M	Occupational health and safety are critical risks for our organisation. Neglecting a safe working	Non-compliance results in legal liabilities, fines, penalties, and reputational damage. Investment
Stakeholder Impacted	<ul> <li>environment leads to accidents,</li> <li>injuries, and illnesses, impacting employee well-being, morale, productivity, and absenteeism.</li> </ul>	in occupational health and safety ensures the well-being of our workforce and safeguards our success.



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#### HUMAN RIGHTS AND COMMUNITY RELATIONS

## Capitals Impacted

**Stakeholder Impacted** 

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#### Why this is Important

Human rights violations or perceived violations pose a significant risk to our organisation, causing reputational damage, legal consequences, and loss of stakeholder trust. Thus, respecting human rights, complying with laws, and addressing grievances transparently is crucial. On the other hand, community development

offers opportunities. Engaging in initiatives such as education, skills training, and infrastructure development builds relationships, enhances reputation, and creates a positive social impact, leading to community support, market access, and long-term sustainability.



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### GOVERNANCE

Capitals Impacted	Why this is Important	
	In the chemical sector, product quality, safety, and labelling are significant risks. Inadequate control	Misleading labelling may result in consumer misuse. Implementing robust quality control, safety
Stakeholder Impacted	measures can lead to defects or hazards, causing legal liabilities and reputational damage.	protocols, and accurate labelling ensures compliance and consumer trust.

## RESEARCH AND INNOVATION

Capitals Impacted	Why this is Important	
	Investing in research and fostering innovation keeps us ahead in technology, addressing market	Innovation differentiates us, attracting partners and investors, enhancing our reputation, and seizing
Stakeholder Impacted	needs. Research improves operations	business opportunities. Prioritising
	and production efficiency.	research and innovation drive sustainable growth and adaptability.

# SUSTAINABLE SUPPLY CHAIN

Capitals Impacted	Why this is Important	
	Focusing on supply chain sustainability enhances competitiveness, reduces risks, and	resources, and meet regulatory requirements. It fosters strong supplier relationships, innovation, and
Stakeholder Impacted 약위 및 於	aligns with consumer preferences. Sustainable practices minimise environmental impact, conserve	continuity. Embracing sustainability improves efficiency, reputation, and long-term success.



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## $\textcircled{\mathbb{R}}$ sustainable financial performance

Capitals Impacted	Why this is Important	
	Integrating sustainability into financial strategies offers opportunities. It reduces costs,	anticipates market trends and regulatory requirements, building trust and competitiveness while
Stakeholder Impacted	enhances reputation, attracts investors, and ensures long-term	creating value for stakeholders and society.
	viability. Sustainable performance	and society.

Capitals Impacted	Why this is Important	
	Regulatory compliance and ethical business practices offer opportunities to our organisation. Adhering to	image. Ethical practices foster trust, accountability, and governance, promoting sustainability and
Stakeholder Impacted	regulations enhances reputation, and attracts responsible investors and customers. Compliance mitigates legal risks and maintains a positive	resilience. Prioritising compliance and ethics differentiates us, attracts opportunities, and earns stakeholder trust in the industry.

#### DATA INTEGRITY AND SECURITY

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Capitals Impacted	Why this is Important	
	Data integrity and security are crucial for protecting valuable assets and maintaining stakeholder trust.	making and operational efficiency. Implementing robust security measures and employee awareness
Stakeholder Impacted	Breaches or unauthorised access can	programmes mitigate risks and
	<ul> <li>lead to financial losses, reputation damage, and legal liabilities. Data integrity issues undermine decision-</li> </ul>	safeguard data assets, reputation, and competitive position.



## RISK MANAGEMENT AND BUSINESS CONTINUITY

Capitals Impacted	Why this is Important	
	Risk management and business continuity pose both risks and	resilience minimises incidents, protects stakeholders, and enhances trust.
Stakeholder Impacted	opportunities. Inadequate management can lead to accidents, disruptions, non-compliance, and reputational damage. Prioritising risk assessment, safety protocols, emergency plans, and supply chain	Effective business continuity planning ensures swift response, essential operations, and efficient recovery, securing long-term sustainability and success.

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Capitals Impacted	Why this is Important	
	Customer engagement presents a significant opportunity for our organisation. By actively engaging	insights into their needs, preferences, and challenges. This enables us to develop products that meet specific
Stakeholder Impacted	with customers, we can gain valuable	customer requirements.



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